

# COVID-19

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## WHAT CAN I DO TO PROTECT MYSELF AND OTHERS?

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- Keep a distance of 2 meters from other people in common areas
- Do not touch your eyes, nose and mouth
- Wash your hands frequently
- When you cough or sneeze, cover your mouth and nose with the inside of your elbow
- If you are experiencing flu-like symptoms, a cough or difficulty breathing, call the reception from your apartment to contact a doctor
- While the cleaning crew cleans your apartment, you can't stay in there
- Wear a mask during check-in and check-out or whenever a distance of 2 meters from other people in common areas cannot be maintained
- Use disposable tissues for your respiratory secretions and throw them away right after use
- It is extremely important that you comply with the hygiene signs and safety measures.

**In Canary Islands, we work intensely every day to ensure you can visit us in maximum conditions of safety, hygiene and quality.**

**To maintain the archipelago's low incident rate for the pandemic and guarantee the sustainability of our tourist activity**, all visitors over the age of six who are not arriving from Canary Islands must present **a certificate** that is officially recognised by the healthcare authorities to show that they have **tested negative for active COVID-19 infection** in the past 72 hours.

This certificate will be required to check in this and any other tourist accommodation in the islands. You may show a digital or hard copy of it and it must contain the date and time the test was taken, the identity of the individual taking it, the laboratory responsible for verification and the nature of the laboratory, and the negative result.

**This certificate will not be required for non-residents who show proof (in the form of a travel document) that they have been in Canary Islands territory for the 15 days prior to the date they are checking into this tourist accommodation and that they have not had any symptoms of COVID-19 during that time.**

**Canary Islands residents** must show proof that they are such and declare, under their own responsibility, that they have not left Canary Islands in the 15 days prior to arriving at this establishment **and that they have not had any symptoms of COVID-19 during that time.**

**This tourist accommodation will deny entry to anyone who does not comply with the above conditions.** As an exception, if you state that you are willing to take a diagnostic test, we will provide you with details of the nearest authorised centre and we will allow you to enter and stay for the minimum time required to get your results. You will not be able to leave your accommodation unit until the results are received.

We recommend downloading and keeping the RADAR COVID contagion notification app enabled on your mobile during your stay in the islands and for the 15 days immediately following your return to your place of origin.

- **ANDROID:** <https://play.google.com/store/apps/details?id=es.gob.radar-covid&hl=es&gl=US>
- **IOS:** <https://apps.apple.com/es/app/radar-covid/id1520443509>

# Canary Islands

## SAFE DESTINATION



Gobierno  
de Canarias



Unión Europea

To ensure a stay in the **maximum conditions of safety and quality**, and maintain the archipelago's **low incident rate for the pandemic**:

## You must present a certificate to this establishment to show that you have tested negative for active COVID-19 infection

- The test must have been taken in the **72 hours prior to your arrival in the Canary Islands** and be approved by the healthcare authorities of your country or of the European Union.
- The certificate is **compulsory for everyone over the age of six** who wishes to stay **at any tourist accommodation in Canary Islands**.
- You may show a **digital or hard copy** of it.
- It must contain the **date and time** the test was taken, the **identity** of the individual taking it, the **authorised organisation** responsible for verification, and the **negative result**.
- This certificate will not be required from **visitors who show proof** (in the form of their travel document) that they have been in Canary Islands for 15 days or for **Canary Islands residents who declare** that they have not left the archipelago in the 15 days prior to arriving at this establishment. Neither residents nor visitors must have had **symptoms of COVID-19** during that time.

**THIS TOURIST ACCOMMODATION WILL  
DENY ENTRY TO ANYONE WHO DOES NOT  
COMPLY WITH THE ABOVE CONDITION.**

As an **exception**, and if you state that you are willing to take a diagnostic test, we will provide you with details of the nearest authorised centre and we will allow you to enter and stay for the minimum time required to get your results. **You will not be able to leave your accommodation unit** until the results are received.

## THANK YOU



You must download the **RADAR COVID** contagion notification app and keep it enabled on your mobile during your stay in the islands and for the 15 days immediately following your return to your place of origin.

